



Terex Utilities

PRODUCT ADVISORY

PA697

DATE: 6/22/2021

REVISED:

TO: Owners, Users, Dealers, and Installers

MODELS AFFECTED: All Products

SUBJECT: Buying Used Equipment

Issue:

When purchasing an aerial device or digger derrick, the purchaser must be aware of the following items:

1. An operator's manual for the aerial device or digger derrick must be on the vehicle available to the operator per OSHA regulations and ANSI standards.
2. When purchasing used equipment, it is important to have a comprehensive inspection completed by a qualified person to identify any issues or manufacturer's bulletins that must be addressed prior to putting the machine into service.
3. Terex and local industry standards (CSA and ANSI) require that the purchaser of a Terex unit report to Terex the model and serial number of each machine sold, as well as the name, address, and telephone number of the new owner, within 60 days of the purchase.

Provide the new owner information to Terex so any relevant information can be sent to the proper owner using one of the following methods:

- Owner Update Form in the manual
- Contact TEREX Utilities Warranty Department at 1-844-837-3948 or utilities.warranty@terex.com
- Register online at: <https://www.terex.com/utilities/en/support/product-registration>

Action:

When purchasing used equipment, it is typically in as-is condition. The purchaser is responsible to have the equipment inspected by a qualified person to determine if it can be put into service. There are several potential items that may need to be addressed before putting a used piece of equipment into service such as:

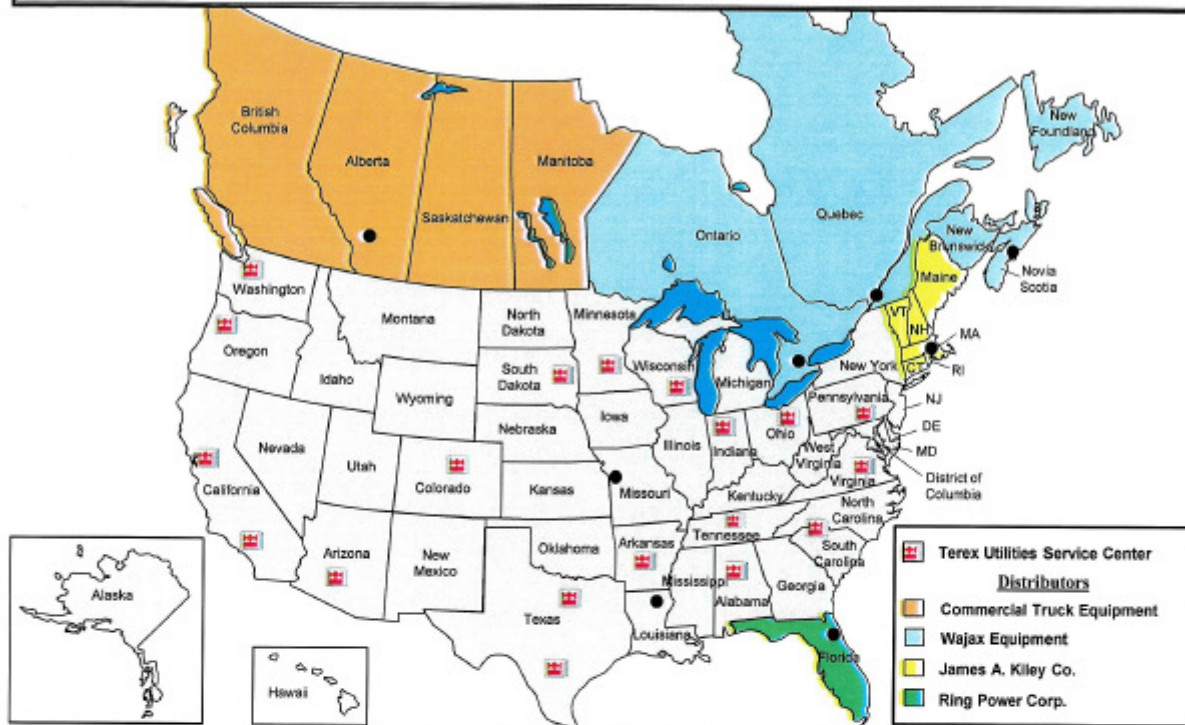
- The machine is due for the annual inspection and dielectric test
- The machine is due for required scheduled maintenance and/or parts replacement
- The machine may have damaged components that need to be repaired or replaced
- The purchaser must verify the unit is suitable for the intended tasks and operators are trained.

The items above are not all inclusive and may not prevent operation of a used piece of equipment; but the aerial or digger may not be safe for use by the new owners until it is properly inspected and repairs made.

What Terex will Do:

Terex dealers can assist by providing estimates for inspection, repair, parts, and manuals after purchase.

Terex Utilities Service Network



Terex Utilities

Seattle 206.764.5025 7829 South 2016 th Street Kent, WA 98032	North Little Rock 501.945.6100 309 Dixie Street North Little Rock, AR 72114	Bourbon 574.342.0086 4470 Lincoln Hwy West Bourbon, IN 46504
Portland 503.620.0611 12805 SW 77 th Place Tigard, OR 97223	Birmingham 205.841.6411 4120 Lewisburg Rd Birmingham, AL 35207	Waukesha 262.547.8500 N4W22610 Bluemound Rd Waukesha, WI 53186
Stockton 209.242.7104 2610 Lycoming Street Stockton, CA 95206	White House 615.672.4911 200 Edenway Dr White House, TN 37189	Shakopee 952.445.1555 12565 Hwy 41 Frontage Rd Shakopee, MN 55379
Fontana 909.565.1234 8594 Cherry Avenue Fontana, CA 92335	Charlotte 704.654.3903 11945 Goodrich Drive Charlotte, NC 28273	Watertown 605.882.3004 1901 14 th Avenue NW Watertown, SD 57201
Phoenix 602.256.0162 4920 W. Magnolia Street Phoenix, AZ 85043	Glen Allen 804.752.2811 11072 Washington Hwy Glen Allen, VA 23059	Denver 303.202.0304 6295 E. 56th Avenue Commerce City, CO 80022
Fort Worth 817.698.8005 3155 S. Burleson Blvd. Burleson, TX 76028	Lancaster 717.650.1044 180 N. Donnerville Rd, Suite B Mountville, PA 17554	Field Service 800.292.1931
San Antonio 210.476.7777 142 Gembler Rd San Antonio, TX 78219	Medina 330.722.6900 1175 Industrial Parkway Medina, OH 44256	

Distributors

Commercial Truck 877.915.9140 11199 48 St SE Calgary, AB T2C 5H4, Canada
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James A. Kiley Co. 617.776.0344 15 Linwood Street Somerville, MA 02143-2188
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