

Terex Utilities

PRODUCT ADVISORY

PA700

DATE: 7/29/2021 REVISED:

TO: Owners, Users, Dealers, and Installers

MODELS AFFECTED: Aerials installed on 84" CA Ford F550 trucks

SUBJECT: Ford F550 Frame Cracks

Issue:

Some Ford F550 trucks, 2016 model year or older, have experienced cracks in the truck frame and/or at the first cross brace behind the cab. If cracks in the truck frame area are allowed to propagate it may lead to the ultimate failure of the truck frame.

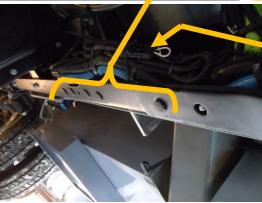
Action:

When performing a routine inspection on a 2016 model year or older Ford F550 chassis, check for cracks in the truck frame and/or the cross brace at the locations shown below on both sides of the truck. Cracks may start under the cab or behind the cab near reliefs, cutouts, and holes in the frame and cross brace.



Inspect under and behind the cab <u>on</u> <u>both sides</u> in this area of truck frame and cross brace. At area of notch, rivets, and holes in bottom flange and sides.

Inspect cross brace on <u>both sides</u> inside the frame rails.







View of cross brace inside frame

If cracking is discovered either in the frame or in the cross member, contact your nearest Ford dealership to determine the required repairs.

Terex and local industry standards (CSA and ANSI) requires that the purchaser of a Terex unit report to Terex the model and serial number of each machine sold, as well as the name, address, and telephone number of the new owner, within 60 days of the sale. Use the Owner Update Form in the manual to update the owner status of any of your machines. Terex also asks the seller to provide the new owner information so if you require additional copies of the Owner Update Form or have any questions, please contact TEREX Utilities Warranty Department at 1-844-837-3948 or utilities.warranty@terex.com.